SARA Autonomous Security in Practice



SARA™ (Speaking Autonomous Responsive Agent) is RAD's agentic AI security platform. SARA Alive Operating Inside Immix brings alarm review, verification, engagement and escalation into the Immix workflow, supporting human oversight.[6]

85%
Reduction in false alarms

3×
Faster response times

60%
Improvement in staffing efficiency

Reported by OneWatch in RAD's August 2025 case study.[1]

Customer Results

OneWatch Monitoring Operations

SARA's autonomous voice-down deterred a construction-site theft. At a healthcare campus, its alerts enabled security personnel to recover equipment staged for removal.[1]

"Our operators are no longer overwhelmed by false alarms and can focus on genuine security threats."

Austin Smith, CEO, OneWatch

HUB Enterprises and Champion Real Estate Services

After two RAD RIO 180 units powered by SARA were deployed at a mobile home community, nightly resident complaints virtually disappeared. SARA initiated audio and visual deterrence, escalating alerts to HUB when needed.[2]

"…the way it responds on its own, the speed of it, that's what really sold us."

Jarrett Willoughby, HUB Enterprises

The Immix Perspective

"It's meaningful to see this recognized by the industry, especially given how thoughtfully monitoring centers approach change. Our customers are navigating real operational challenges every day, and they need solutions that give them flexibility in how they adapt. This is about enabling them to evolve at their own pace - introducing automation where it makes sense, while maintaining the level of human involvement they expect."

Chris Brown, CEO, Immix [6]

"What makes this unique is how SARA operates within the platform itself. By leveraging an API-less integration model, SARA can be deployed into existing environments much like onboarding a new operator, without requiring infrastructure changes. This makes it a practical and controlled way for customers to adopt *automation without disruption."*

Mark Kenna, CTO, Immix [6]

Three SIA Awards Across Two Years

SIA New Products and Solutions Awards at ISC West

2025

Judges' Choice

SARA[3]

2025

Threat Detection and Response Solutions

Category Winner · SARA[3]

2026

Commercial Monitoring Solutions

Category Winner · SARA Alive Operating Inside Immix[4]

Frost & Sullivan Industry Perspective. Its June 2026 leadership interview with AITX and RAD CEO Steve Reinharz features SARA in a discussion of autonomous response and AI managed security operations.[5]

1 OneWatch · Aug 2025 | 2 HUB and Champion · Oct 2025 | 3 SIA 2025 awards
4 SIA 2026 awards | 5 Frost & Sullivan · Jun 2026 | 6 RAD and Immix announcement · Mar 2026